

OBSERVATION REPORT #31 - REVISED

KPMG Consulting has received incorrect Daily Usage File (DUF) records for Long Duration Calls.

Issue

In the course of executing the Billing Functional Usage Evaluation retest, KPMG Consulting completed 1222 test calls during the period from December 4 to 7, 2000. Upon analysis of the corresponding records contained in Daily Usage Files, KPMG Consulting observed incorrect DUF records were delivered for long duration local calls.

Expected DUF Records

Record Date	Record ID	From Number	Initiation Time	To Number	Duration Mins	Indicator 12
12/04/2000	100131	6094042886	09:45:18	6094042859	2294	7

Actual DUF Records

Record Date	Record ID	From Number	Initiation Time	To Number	Duration Mins	Indicator 12
12/04/2000	100131	6094042886	09:45:18	6094042859	2294	4

In the course of executing the Billing Functional Usage Evaluation, KPMG Consulting completed 1679 test calls during the period from September 7 to 12, 2000. Upon analysis of the corresponding records contained in Daily Usage Files, KPMG Consulting observed incorrect DUF records were delivered for long duration local calls.

Expected DUF Records

Record Date	Record ID	From Number	Initiation Time	To Number	Duration Mins	Indicator 12
09/08/2000	100131	6094042827	13:02:32	6094042859	3458	4
09/11/2000	100131	6094042827	00:00:01	6094042859	626	6
09/08/2000	100131	8568572271	12:31:06	8568572265	3569	4
09/11/2000	100131	8568572271	00:00:01	8568572265	570	6
09/08/2000	100131	8568572271	12:31:06	8568572298	3569	4
09/11/2000	100131	8568572271	00:00:01	8568572298	570	6

Actual DUF Records

Record Date	Record ID	From Number	Initiation Time	To Number	Duration Mins	Indicator 12	File Name
09/08/2000	100131	6094042827	13:02:35	6094042859	2097	0	BADUFNJ.A19995.0367.85009121900002a000
09/08/2000	100131	8568572271	12:31:07	8568572265	2128	0	BADUFNJ.A19995.0368.75748131900002a000
09/08/2000	100131	8568572271	12:31:27	8568572298	2128	0	BADUFNJ.A19995.0368.75748131900002a000

Assessment:

Incorrect DUF records for long duration calls will have an adverse effect on a CLECs ability to accurately bill their customer and to accurately forecast and track customer usage patterns.